

Terms and Conditions

RUBY SALON is the owner of the brand RUBY SALON and the website [www. rubysalon.online](http://www.rubysalon.online) ("The Site").

Introduction

These Terms and Conditions ("Agreement") governs the use of the services ("Service") that are made available by Ruby Salon. (Herein after called "rubysalon.online" or "we" or "us"). These Terms and Conditions represent the whole agreement and understanding between **rubysalon.online** and the individual or entity who subscribes to our service (herein after called "Subscriber" or "you"). This AGREEMENT hereby witnessed as follows

General Condition

By registering or by your use of the Service/app, you agree to comply with all of the terms and conditions set out in this Agreement. rubysalon.online may terminate your account/access at any time, with or without notice, for conduct that is in breach of this Agreement, for conduct that rubysalon.online believes is harmful to its business, or for conduct where the use of the Service is harmful to any other party. rubysalon.online may, in its sole discretion, change or modify this Agreement at any time, with or without notice. Such changes or modifications shall be made effective for all Subscribers upon posting of the modified Agreement to this web address (URL): <https://www.rubysalon.online/terms.pdf>. You are responsible to read this document from time to time to ensure that your use of the Service remains in compliance with this Agreement.

Your Consent

Please take a few minutes to review this Policy. By using the Service, you are consenting to the collection, use, and disclosure of your Personal Information as set forth in this Policy. If you do not agree to be bound by this Policy, you may not access or use the Service.

Intellectual Property

We, along with our corporate affiliates, the Service Providers and other licensors own all of the text, images, software, trademarks, service marks or other material contained on Our Website. You have no right to copy or transmit any of the material. Service or company designations on Our Website/app belong to those respective third parties and may be mentioned in Our Website/app for identification purposes only. You should contact us for more complete information regarding such designations and registration status. Your use of and access to Our Website/app does not grant you any license or right to use any of the marks included on Our Website/app.

Pricing

The prices of all services/products mentioned at the time of booking will be charged on the date of booking. In case additional services are done, additional charges will be collected or refunded as the case may be at the time of the delivery of service/product.

Order Cancellation

A Customer can opt to cancel order within 1 hour for the order placed by calling our customer service and receive refund of advance paid if any.

Ruby Salon reserves the right to cancel any order if it suspects any fraudulent transaction by a Customer or breaches the terms & conditions of using the website

Return & Refunds

For Online payments Refunds will be processed within 48 hours and will be credited to the customer account within 5-7 working days depending on the issuing bank.

For Cash on delivery Refunds will be credited to the customer's account as store credit and can be used for the subsequent order in the future.

Use of the Website/app

Any adult person, who has sufficient legal age, can register/use our site as user to book services listed. If you become a registered user/guest, you are responsible for maintaining the secrecy of your passwords, login and account information. You will be responsible for all use of Our Website/app by you, anyone using your password and login information (with or without your permission) and anyone whom you allow to access your account. All information that you provide to us must be accurate and up-to-date. If any of your information changes, you must immediately update it. If you have reason to believe that your account is no longer secure (e.g., loss, theft or unauthorized disclosure or use of your information or computer or mobile device used to access Our Website/app, you must promptly change your password and personal information that is affected.

You must provide a valid mobile number, and that number used for login and to receive messages or other communications from Our Website/app directly to your mobile device.

There is no option for changing mobile number from your side, if you want to change mobile number you must contact us directly through “contact us” form provided in the site. We are not be liable for information sent to your device from the service provider such as coupon code, promotion sms etc.

Apart from the above Terms and Conditions, you agree not to do any of the following without prior permission of Ruby Salon:

1. Access the site/app with any manual or automated process for any purpose other than your usage permitted or for inclusion of Ruby Salon pages in a search index. Use of any automated system or software to extract data from Our Website/App (“screen scraping”), for commercial or non-commercial purposes, is prohibited;
2. Violate the restrictions in any robot exclusion headers on Our Website or bypass or circumvent other measures employed to prevent or limit access to Our Website/app;
3. Deep-link to any portion of Our Website/app for any purpose;
4. Use any device, software or routine that interferes or attempts to interfere with the normal operation of Our Website/app or take any action that imposes an unreasonable load on our computer or network equipment;
5. Reproduce, duplicate, copy, sell, trade, resell or exploit Our Website/app;
6. Use any feature of Our Website/app for any purpose that is unlawful, harmful, or otherwise objectionable or inappropriate as determined by us;
7. Post or distribute any material on Our Website/app that violates the rights of any third party or applicable law;
8. Use Our Website/app to collect or store personal data about others;
9. Use Our Website/app for any commercial purpose unless we've given you written permission;
10. Transmit any advertisement or promo materials on Our Website/app; or We may, at our sole discretion, at any time and without advance notice or liability, suspend, terminate or restrict your access to all or any component of Our Website/app.

Warranty disclaimer

Our Website/app, all content and services provided on Our Website/app and Services are provided on an "as is" and "as available" basis. Our content is largely generated in an automated fashion; errors can and do happen. We usually have many search results, but we are not comprehensive and do not display all available providers and offers. Ruby Salon expressly disclaims to the fullest extent permissible all warranties of any kind, whether express or implied, including, but not limited to, any implied warranties of merchantability, fitness for a particular purpose, title, non-infringement, and security and accuracy, as well as all warranties arising by usage of trade, course of dealing, or course of performance

Our liability is limited

Ruby Salon shall not be responsible for any dispute/ dissatisfaction/ delinquency or quality of service provided/offered by the Service Provider and the subscriber. No claim or refund of the advanced amount will be entertained.

Modification And Discontinuation

We reserve the right at any time and from time-to-time to modify, edit, delete, suspend or discontinue, temporarily or permanently the Service (or any portion thereof) and/or the information, materials, products and/or services available through the Service (or any part thereof) with or without notice. You agree that we shall not be liable to you or to any third party for any such modification, editing, deletion, suspension or discontinuance of the Service.

Privacy

The rubysalon.online Privacy Policy sets out our obligations with respect to the safeguarding, collection and use of user's personal information. The rubysalon.online Privacy Policy is subject to modification from time to time, and such changes are effective upon posting of the modified policy to this URL: <https://www.rubysalon.online/privacy-policy.pdf>

Types of Personal Information We Collect

Information You Manually Provide. Ruby Salon collects the Personal Information you manually provide (using your keyboard, mouse, or touchpad) when you use the Service. Some of the information you manually provide may be Personal Information. For example, if you register for an account, download the App, and/or subscribe to our digital products and services, we may ask you to provide your name, mobile, email address, and other information. Additionally, for potential employment purposes, you may provide us employment history, professional license information, and other relevant information when you apply for a job via the Service.

Some features and services require additional Personal Information or demographic information. For example, when you enter contests you may be asked to provide your phone number so that we can reach you in the event you win a prize. We may also collect any Personal Information you submit on or through the Service when you provide Feedback or contact us with questions. For example, we collect the Personal Information you provide when you subscribe to one of our newsletters, review or comment on one of our products, or contact us with questions. Some of the information you post to the Service may constitute User Generated Content. All User Generated Content must comply with our Terms of Use *Information Others Manually Provide.* In certain areas of the Service, users can submit information about other people. For example, if someone orders a gift or gift card or certificate online and wants to send it directly to you, they must submit your name and address. We use this information to send the gift to you.

Information From Third-Party Social Media Platforms. You may be able to choose to register, log-on, or enhance your profile on the Service through a third-party social media platform, such as Facebook Connect. By doing this, you are asking the third-party social media platform to send us registration information from your profile on that platform. We treat that information as we do any other information you give to us when you register, log-on, or enhance your profile. After you have connected, the third party may also send us additional information from your profile that allows us to offer certain functionalities on the pages you view.

Information Sent to Us by Your Web Browser. We collect information that is sent to us automatically by your web browser. This information typically includes your IP address, the identity of your Internet service provider, the name and version of your operating system, the name and version of your browser, the date and time of your visit, and the pages you visit. Please check your browser if you want to learn what information your browser sends or how to change your settings. Generally, we do not link the information provided by your browser to your Personal Information.

More About IP Addresses. Your IP address is the identifier assigned to your particular computer when you access the Internet. Depending on how you connect to the Internet, your IP address

may always be the same, or it may change each time you access the Internet. IP addresses do not include your name, email address or other Personal Information, but in some cases, they can be used to identify you. For example, if you have registered with the Service, we may link your IP address to account information that identifies you personally. We may also provide your IP address to our third-party service providers who can use it to identify information such as your state and zip code. If we suspect inappropriate or criminal activity or a threat to the Service or their users, we may also share our server logs—which contain users' IP addresses—with the appropriate investigative authorities, who could use that information to trace and identify individuals.

Cookies and Similar Technologies. Most websites use cookies and/or similar technologies to place information about a user's visit to that website in a small data text file that is stored on the user's computer. In general, we use cookies and other web technologies to:

- Collect information about the ways visitors use the Service—which pages they visit, which links they use, and how long they stay on each page;
- Support the features and functionality of the Service—for example, to save you the trouble of reentering information already in our database or to prompt the settings you established on previous visits; and
- Personalize your experience when you use the Service, including by serving targeted advertisements.

Generally, the information we collect using these web technologies does not identify you personally. If, however, you have created a user account, we may link the information we collect using these web technologies to other information that identifies you personally.

If you do not wish to receive cookies, you may be able to set the browser of your computer or mobile or tablet device to reject cookies or to alert you when a cookie is delivered. You may also be able to delete our cookies as soon as you leave the Service. Although you are not required to accept our cookies when you visit the Service, if you set your browser to reject cookies, you may not be able to use all of the features and functionality of the Service.

Information from your mobile or tablet device. If you download our App or access one of our Websites through your mobile or tablet device, we may automatically collect certain information from or about your mobile or tablet device. The types of information we may collect include the type of device you use, your device's unique ID, the IP address of your device, your device's operating system, the type of mobile or tablet Internet browsers you use, and information about the way you use the App.

Using GPS technology, we may also collect precise, real-time location information from your mobile or tablet device and use that information to deliver tailored content through our mobile Websites or through our App. For example, if our App recognizes that you are near a particular Ruby salon location, we may send a message to your mobile or tablet device letting you know about an offer from that Ruby salon location. We may also share information about your location with your friends and other contacts, to the extent you interact with them using the social networking tools available on the Service. Your mobile or tablet device may allow you to adjust your settings so that location information is not available to any mobile Website or the

App. If you have questions about the security and privacy settings of your mobile or tablet device, please refer to instructions from your mobile service provider or the manufacturer of your device.

Information About Third-Party Cookies and Interest-Based Advertising

In addition to the cookies ruby salon delivers to your computer or mobile or tablet device through the Service, certain third parties may deliver cookies to you for a variety of reasons. For example, we may use third-party web analytics services, such as Adobe Analytics, Google Analytics, and Facebook Analytics, a web analytics tool that helps us understand how visitors engage with the Service. To learn more about Google Analytics, [click here](#). For further information about Adobe Analytics and how they use analytics data, [click here](#).

Other third parties may deliver cookies to your computer or mobile or tablet device for the purpose of tracking your online behaviors across nonaffiliated websites and delivering targeted advertisements either on the Service or on other websites.

You have choices about the collection of information by third parties on the Service. For example, if you don't want information about your visit to the Service sent to Google Analytics, you may download an Opt-out Browser Add-on by [clicking here](#). Please note that the Add-on does not prevent information from being sent to Ruby salon. To go directly to an opt-out tool for Adobe Analytics, [click here](#). To learn more about opting out of data collection through Google Analytics, [click here](#). To opt out of collection and use of your information for ad targeting through Facebook Analytics, visit your Facebook account settings and follow Facebook's instructions.

You may choose whether to receive some interest-based advertising by submitting opt-outs. Some of the advertisers and service providers that perform advertising-related services for us and for third parties may participate in the Digital Advertising Alliance's ("DAA") Self-Regulatory Program for Online Behavioral Advertising.

In addition, we may serve ads on third-party services (such as Facebook) that are targeted to reach users on those services who are also listed in one or more of our databases ("Matched List Ads"). This is done by matching common factors between our databases and the databases of the third-party services. If we use Facebook to serve Matched List Ads on Facebook, you should be able to hover over the box in the right corner of such a Facebook ad to find out how to opt out of our list. If you opt out from our Facebook Matched List Ads, we will remove the matching personal information from that list, however, this will not take effect immediately and if you have multiple accounts with us you may have to opt out separately for each one. We are not responsible for third parties' data security practices, failure to comply with opt-out instructions, or any inaccurate information they may provide about our Matched List Ads practices.

User Generated Content

You should have no expectation of privacy with respect to User Generated Content you submit on or through the Service. You should not submit any content you do not wish to make available to the general public, and you must take special care to make sure your submissions comply with our Terms Of Use. In particular, your submissions must not violate the privacy or other rights of others.

How We Use Personal Information Collected Through the Service

Generally, we use the Personal Information we collect through the Service:

- to provide the information, products and services you request;
- to provide payment processing and account management;
- for security, credit or fraud prevention purposes;
- to provide you with effective customer service;
- to provide you with a personalized experience when you use the Service;
- to contact you with special offers and other information we believe will be of interest to you (in accordance with any privacy preferences you have expressed to us);
- to contact you with information and notices related to your use of the Service;
- to invite you to participate in surveys and provide feedback to us (in accordance with any privacy preferences you have expressed to us);
- to better understand your needs and interests;
- to provide you with push notifications, with your consent;
- to allow you to set appointments, check in for appointments, or for other appointment-related purposes, such as to send you reminders about upcoming appointments;
- to improve the content, functionality and usability of the Service;
- to improve our products and services;
- to improve our marketing and promotional efforts;
- for any other purpose identified in an applicable privacy notice, click-through agreement or other agreement between you and us; and
- As otherwise necessary or useful to conduct our business, so long as such use is permitted by law.

Children's Online Privacy

The Service is not intended for children or minors under the age of thirteen years without the permission of a parent or guardian. If you believe that a child has submitted Personal Information on or through the Service without the consent and supervision of a parent or guardian, please contact us using the information provided below [\(Contact Us\)](#) so that we can take appropriate action.

Links to Other Sites

The Service may provide links to other websites operated by third parties. We expect our partners, providers of content and services, and advertisers to be transparent about their data protection practices. Be aware, however, that we have no control over third-party websites. This Policy does not apply to Personal Information collected on any third-party website. When you access third-party websites through a link on the Service, please take a few minutes to review the privacy policy posted on that site.

Limitation of Liability

The Service is provided on an "as is" and "as available" basis and the use of the Service is at your own risk. rubysalon.online makes no representations or warranties, either expressed or

implied, with respect to the Service, or any service or information provided through the Service. rubysalon.online is not responsible for any damages, injury or economic loss arising from the use of the content or Service provided by rubysalon.online.

In any event, rubysalon.online will not be liable to you for any direct, indirect, incidental or consequential damages or economic loss arising out of the Service or in connection with your website or any other services or products provided to you.

rubysalon.online, its officers, directors, owners, agents and employees shall in no way be liable to you or anyone else for any loss or injury resulting from the use of the Service or of our website/app.

In any event rubysalon.online will not be held liable for any damages or economic loss, whatsoever, as a result of notifying any official of potentially illegal content on your website/app, or for providing copies of your data files to the appropriate authorities or cooperating with law enforcement efforts to locate persons who have posted content that is illegal or promotes illegal conduct.

This agreement is read either in whole or in part and will be construed as per the laws of the country.

Entire Agreement

This Agreement, as may be updated from time to time and posted at **Terms & Conditions**, represents the complete agreement and understanding between us with respect to the Service and supersedes any other written or oral agreement prior to this agreement.

Each time the booking is done, it's your liability to go through the agreement and conform to the clauses of this agreement on the date of booking.