

Refund Policy

Booking Cancellation

A Customer can opt to cancel booking within 1 hour for the order placed by calling our customer service and receive refund of advance paid if any.

Ruby Salon reserves the right to cancel any order if it suspects any fraudulent transaction by a Customer or breaches the [terms & conditions](#) of using the website

Returns & Refunds

For Online payments Refunds will be processed within 48 hours and will be credited to the customer account within 5-7 working days depending on the issuing bank.

For Cash on delivery Refunds will be credited to the customer's account as store credit and can be used for the subsequent order in the future.